- Retail sales decreased by 1.1% in volume and 0.7% in value in 2012.
- The volume of retail sales of automotive fuel decreased by 7.6% in 2012.
- The value of the Non-Financial Traded Services Sector increased by 2.5% in 2012.
- 31% of all turnover in the distribution and services sectors was generated by wholesale trade (excluding motor vehicles and motorcycles) and amounted to €60bn in 2010.
- Retail trade (excluding motor vehicles and motorcycles) accounted for 18% of enterprises, and 24% of persons engaged, in the distribution and services sectors in 2010.
- 12% of large Irish enterprises source internationally.

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Introduction

This chapter contains information on the services sector and international sourcing. Data is taken from the Annual Services Inquiry (ASI), the Monthly Services Index, the Retail Services Index and the International Sourcing survey.

Annual Services Inquiry

The ASI provides information on the structure of the services sectors with principal and supplementary aggregates given in the tables.

International Sourcing Survey

International sourcing involves the movement of one or more business functions abroad to an enterprise within or outside the enterprise group. It provides information on the level and pattern of international sourcing in the Irish business economy.

Retail Sales Index

The primary purpose of the RSI is to provide a short-term indication of changes in the value and volume (or quantity) of retail sales in Ireland. In doing so the RSI provides a leading monthly indicator on economic activity. It provides an accurate and objective measure of retail trading and supplies a valuable guide to consumer spending behaviour in the Irish economy. More generally, in conjunction with several other monthly and quarterly economic indicators published by the CSO, the RSI offers a valuable tool for better understanding the general economic climate and performance in Ireland.

Monthly Services Index

The Monthly Services Index (MSI) monitors trends in ouput at current prices of the enterprises in the Non-Financial Traded Services sector. This is the first step in the development of a Services Production Index that measures gross value added changes at constant prices, ie a volume index.

Technical Notes

Retail Sales Index

Tables 13.1 and 13.2 give value indices and volume indices respectively for 13 categories of business and combined groups for each of the years 2008 to 2012 to base year 2005=100 and NACE Rev. 2.

Annual surveys

A combination of a census and a stratified random sample was selected. All enterprises with 20 or more persons engaged in the services and distribution sectors were selected, while decreasing sampling proportions were taken in the following lower persons engaged ranges:

10-19 persons 1-9 persons.

The business classification used for these inquiries is the Statistical Classification of Economic Activities in the European Community (NACE Rev. 2).

All relevant tables

Turnover (excluding VAT) and Purchases of Goods for Direct Resale (excluding VAT) indicated for NACE 45 include Vehicle Registration Tax.

Gross Value Added is Gross Margin minus Purchases of other Goods and Services (excluding VAT) plus subsidies minus indirect taxes.

Persons Engaged and employment details shown relate to the week ending 10 September 2010.

International Sourcing Survey

The International Sourcing Survey 2012 was a census of all enterprises in Ireland with 100 or more employees in the Irish business economy (NACE Rev. 2 sectors B to N excluding K).

| | | | Ba | ase year 20 | 05=100 |
|---|-------|-------|-------|-------------|--------|
| Business | 2008 | 2009 | 2010 | 2011 | 2012 |
| Motor trades | 96.6 | 53.1 | 61.3 | 63.0 | 59.2 |
| Retail sale in non-specialised stores with food, beverages or tobacco predominating | 125.6 | 117.7 | 117.4 | 116.0 | 119.0 |
| Department stores | 106.3 | 90.2 | 90.2 | 86.4 | 87.3 |
| Retail sale of food, beverages and tobacco in specialised stores | 106.7 | 98.0 | 92.4 | 87.3 | 87.0 |
| Retail sale of automotive fuel | 119.3 | 100.0 | 105.9 | 107.5 | 111.5 |
| Retail sale of pharmaceutical, medical and cosmetic articles | 121.0 | 116.5 | 110.9 | 102.4 | 102.7 |
| Retail sale of textiles, clothing and footwear | 109.4 | 91.7 | 88.7 | 85.4 | 82.4 |
| Retail sale of furniture and lighting | 93.9 | 66.2 | 61.8 | 54.6 | 51.2 |
| Retail sale of hardware, paints and glass | 108.8 | 88.4 | 83.1 | 77.2 | 72.7 |
| Retail sale of electrical goods | 102.6 | 82.0 | 79.5 | 75.6 | 78.9 |
| Retail sale of books, newspapers and stationery | 102.1 | 87.0 | 80.3 | 72.4 | 67.9 |
| Other retail sales | 112.2 | 91.5 | 87.5 | 80.4 | 76.5 |
| Bars | 101.8 | 92.9 | 82.3 | 76.4 | 73.4 |
| All retail businesses, excluding motor trades | 114.9 | 102.1 | 99.5 | 96.0 | 96.4 |
| All retail businesses | 110.8 | 90.9 | 90.8 | 88.5 | 87.9 |
| Combined groups | | | | | |
| All retail businesses, excluding motor trades and bars | 116.6 | 103.3 | 100.0 | 98.6 | 99.4 |
| Motor trades and automotive fuel | 101.4 | 63.1 | 68.9 | 72.4 | 70.3 |
| All retail businesses, excluding motor trades, automotive fuel and bars | 116.4 | 103.6 | 99.6 | 97.8 | 98.2 |
| Retail sale of food | 124.0 | 116.0 | 113.1 | 113.5 | 116.2 |
| Retail sale of non food products, excluding motor trades, automotive fuel and bars | 109.0 | 91.7 | 86.6 | 82.6 | 80.9 |
| Retail sale of household equipment | 103.3 | 81.4 | 76.1 | 72.2 | 71.2 |
| Retail sale of books, newspapers, stationery and other goods | 110.4 | 90.7 | 84.6 | 79.0 | 74.9 |

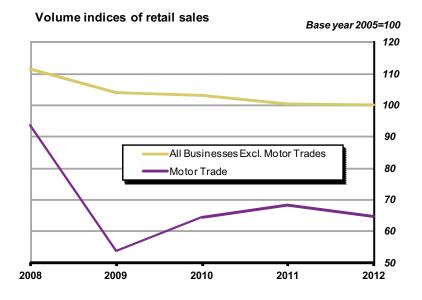
Table 13.1 Value indices of retail sales

Source: CSO

| Table 13.2 | Volume indices of re | etail sales |
|------------|----------------------|-------------|
| | | |

| | | | Ba | ase year 20 | 05=100 |
|---|-------|-------|-------|-------------|--------|
| Business | 2008 | 2009 | 2010 | 2011 | 2012 |
| Motor trades | 93.4 | 53.5 | 64.4 | 68.4 | 64.7 |
| Retail sale in non-specialised stores with food, beverages or tobacco predominating | 113.6 | 107.2 | 116.0 | 103.5 | 116.2 |
| Department stores | 113.6 | 107.2 | 116.0 | 111.7 | 112.9 |
| Retail sale of food, beverages and tobacco in specialised stores | 98.1 | 92.5 | 91.4 | 86.0 | 85.1 |
| Retail sale of automotive fuel | 107.0 | 102.3 | 93.6 | 85.2 | 78.7 |
| Retail sale of pharmaceutical, medical and cosmetic articles | 119.9 | 118.8 | 118.0 | 111.1 | 112.7 |
| Retail sale of textiles, clothing and footwear | 120.7 | 114.1 | 118.2 | 117.0 | 113.5 |
| Retail sale of furniture and lighting | 103.9 | 79.0 | 77.4 | 72.7 | 71.0 |
| Retail sale of hardware, paints and glass | 106.4 | 89.2 | 84.7 | 80.5 | 75.5 |
| Retail sale of electrical goods | 134.2 | 121.1 | 126.2 | 131.0 | 145.0 |
| Retail sale of books, newspapers and stationery | 93.5 | 79.8 | 72.5 | 65.9 | 61.5 |
| Other retail sales | 118.6 | 108.8 | 102.8 | 94.3 | 90.3 |
| Bars | 92.1 | 82.9 | 74.3 | 70.2 | 66.6 |
| All retail businesses, excluding motor trades | 111.5 | 104.1 | 103.0 | 100.3 | 100.1 |
| All retail businesses | 107.4 | 92.7 | 93.9 | 93.1 | 92.1 |
| Combined groups | | | | | |
| All retail businesses, excluding motor trades and bars | 114.1 | 106.9 | 106.8 | 104.2 | 104.5 |
| Motor trades and automotive fuel | 95.3 | 62.0 | 67.4 | 70.6 | 67.0 |
| All retail businesses, excluding motor trades, automotive fuel and bars | 115.2 | 108.2 | 108.9 | 106.7 | 107.3 |
| Retail sale of food | 115.9 | 111.5 | 112.7 | 112.0 | 113.5 |
| Retail sale of non food products, excluding motor trades, automotive fuel and bars | 114.5 | 105.0 | 105.3 | 101.7 | 101.5 |
| Retail sale of household equipment | 117.7 | 100.7 | 100.8 | 100.3 | 104.0 |
| Retail sale of books, newspapers, stationery and other goods | 114.1 | 103.5 | 97.3 | 89.2 | 85.1 |

Source: CSO



Statistical Yearbook of Ireland

| | NACE Rev. 2 | No. of enterprises | Turnover excluding VAT €m | Gross value added €m | Persons engaged |
|---|-------------|--------------------------|------------------------------------|-------------------------------|--------------------|
| Motor trades | 45 | 6 274 | 9.40E | 1 006 | 20.010 |
| | | 6,274 | 8,495 | 1,006 | 28,918 |
| Wholesale trade | 46 47 | 10,193 | 59,820 | 8,097 | 89,390 |
| Retail trade Land transport | 47 | 21,849 6,434 | 33,264 | 6,360 1,478 | 211,328 37,105 |
| | 49 50 | 85 | 3,438 486 | 1,478 | 57,105 901 |
| Water transport | | 43 | | | |
| Air transport | 51 | | 5,188 | 1,302 | 8,192 |
| Warehousing and support activities for transportation | 52 | 1,036 | 2,703 | 1,071 | 14,720 |
| Postal and courier activities | 53 | 2,137 | 1,623 | 865 | 17,233 |
| Accommodation | 55 | 2,136 | 2,283 | 985 | 45,859 |
| Food and beverage service activities | 56 | 13,194 | 5,485 | 2,003 | 98,816 |
| Picture, video and television programmes, sound recording and music publishing activities | 59 | 1,078 | 461 | 175 | 4,468 |
| Programming and broadcasting activities | 60 | 99 | 381 | 254 | 4,126 |
| Telecommunications | 61 | 379 | 5,327 | 2,111 | 13,332 |
| Publishing, computer programming and consultancy and information service activities | 58,62,63 | 5,947 | 36,461 | 8,454 | 43,992 |
| Real estate activities | 68 | 8,428 | 1,542 | 807 | 21,597 |
| Legal and accounting activities | 69 | 9,095 | 4,118 | 2,922 | 42,277 |
| Activities of head offices; management consultancy activities | 70 | 4,752 | 2,012 | 959 | 15,022 |
| Architectural and engineering activities; technical testing and analysis | 71 | 6,052 | 2,621 | 1,012 | 21,534 |
| Scientific research and development | 72 | 297 | 758 | 323 | 4,225 |
| Advertising and market research | 73 | 818 | 1,154 | 403 | 7,843 |
| Other professional, scientific and technical activities | 74 | 4,130 | 741 | 335 | 8,650 |
| Veterinary activities | 75 | 987 | 277 | 120 | 3,146 |
| Renting and leasing activities | 77 | 2,488 | 2,995 | 1,080 | 10,628 |
| Employment activities | 78 | 834 | 1,193 | 705 | 22,213 |
| Travel agency, tour operator and other reservation service and related activities | 79 | 463 | 1,341 | 221 | 4,495 |
| Security and investigation activities | 80 | 748 | 644 | 453 | 12,497 |
| Services to buildings and landscape activities | 81 | 3,135 | 897 | 564 | 30,318 |
| Office administrative, office support and other business support activities | 82 | 1,602 | 1,244 | 668 | 15,059 |
| Other service activities | 92,93,95,96 | 10,046 | 3,476 | 1,671 | 53,306 |
| Total | All | 124,759 | 190,430 | 46,532 | 891,190 |

Table 13.3 Principal aggregates Annual Services Inquiry, 2010

Source: CSO

Statistical Yearbook of Ireland

Table 13.4Exports and imports of goods and services for services sectors with 20 or more
employees by NACE Rev. 2 in the State, 2010

| Principal activity | NACE REV. 2 | Total no. of enterprises | Turnover excl. VAT €m | Gross value added €m | Total exports of goods and services excl. VAT €m | Total imports of goods and services excl. VAT €m |
|--|----------------|-----------------------------|-----------------------------|-------------------------------|---|--|
| Wholesale and retail trade; repair of motor vehicles and motorcycles (G) | G | 2,377 | 75,481 | 11,013 | 12,871 | 18,702 |
| Motor trades (45) | 45 | 253 | 4,777 | 460 | 36 | 1,419 |
| Wholesale trade (46) | 46 | 849 | 48,607 | 6,209 | 12,657 | 13,756 |
| Retail trade (47) | 47 | 1,276 | 22,098 | 4,343 | 177 | 3,527 |
| Transportation and storage (H) | н | 376 | 10,795 | 3,934 | 1,167 | 454 |
| Accommodation and food service activities (I) | I | 1,418 | 4,473 | 1,905 | 1 | 33 |
| Information and communication (J) | J | 420 | 40,030 | 9,991 | 30,750 | 21,451 |
| Real estate activities (L) | L | 91 | 417 | 230 | 3 | 0 |
| Professional, scientific and technical activities (M) | М | 605 | 6,306 | 3,174 | 1,896 | 507 |
| Administrative and support service activities (N) | Ν | 557 | 5,528 | 2,781 | 615 | 204 |
| Other service activities (92,93,95,96) | 92,93,95,96 | 352 | 1,654 | 977 | 42 | 35 |
| Total | | 6,196 | 144,683 | 34,005 | 47,344 | 41,387 |

Source: CSO

Table 13.5 Value index of non-financial traded services

Base year 2010=100

| Business | 2010 | 2011 | 2012 |
|---|-------|-------|-------|
| Wholesale trade (46) | 100.0 | 114.2 | 118.8 |
| Wholesale and retail trade; repair of motor vehicle and motorcycles (45-47) | 100.0 | 107.2 | 109.6 |
| Transportation and storage (49-53) | 100.0 | 103.8 | 109.4 |
| Accommodation and food service activities (55, 56) | 100.0 | 101.4 | 103.7 |
| Information and communication (58-63) | 100.0 | 103.6 | 112.3 |
| Accommodation (55) | 100.0 | 105.4 | 107.7 |
| Professional, scientific and technical activities (69-75) | 100.0 | 101.1 | 90.6 |
| Administrative and support service activities (77-83) | 100.0 | 92.8 | 99.8 |
| Services (68, 92-96) | 100.0 | 100.7 | 97.2 |
| Food service activities (561, 562) | 100.0 | 102.9 | 109.9 |
| All services | 100.0 | 103.3 | 105.9 |

Source: CSO

Statistical Yearbook of Ireland

| | Industry | Non-financial services | Total |
|--|----------|---------------------------|-------|
| All enterprises | 361 | 898 | 1,259 |
| Number of enterprises engaged in international sourcing | | | |
| One or more business functions (core & support) ¹ | 57 | 92 | 148 |
| Core business function | 23 | 51 | 73 |
| One or more support functions | 47 | 78 | 125 |
| Distribution and logistics | 13 | 19 | 32 |
| Marketing, sales and after sales services | 19 | 26 | 44 |
| ICT services | 15 | 32 | 47 |
| Administrative and management functions | 17 | 39 | 56 |
| Research & Development, engineering and related technical services | 12 | 18 | 30 |
| Other support functions | 13 | 30 | 43 |
| Percentage of enterprises engaged in international sourcing | | | |
| One or more business functions (core & support) ¹ | 15.8 | 10.2 | 11.8 |
| Core business function | 6.4 | 5.7 | 5.8 |
| One or more support functions | 13.0 | 8.7 | 9.9 |
| Distribution and logistics | 3.6 | 2.1 | 2.5 |
| Marketing, sales and after sales services | 5.3 | 2.9 | 3.5 |
| ICT services | 4.2 | 3.6 | 3.7 |
| Administrative and management functions | 4.7 | 4.3 | 4.4 |
| R&D, engineering and related technical services | 3.3 | 2.0 | 2.4 |
| Other support functions | 3.6 | 3.3 | 3.4 |

Table 13.6 International sourcing by business function and broad sector, 2009-2011

 $^1\!Enterprise can source more than one business function. Hence the sum of the individual business functions do not equal the totals. Source: CSO$