**ANNEX I**

**EU Survey on the use of ICT in households and by individuals**

**2021**

**Model Questionnaire**

**Survey on the Use of Information and Communication Technologies in Households and by Individuals**

**2021**

**General outline of the survey**

|  |  |
| --- | --- |
| **Title** | Eurostat Model Questionnaire for the Survey on the use of ICT in Households and by Individuals **2021** |
| **Creator** | Jadwiga Tudek |
| **Creation date** | 9/4/2019 |
| **Subject** | Information Society Statistics, Use of ICT in households and by individuals |
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| **Description** | Draft proposal of a Model Questionnaire for the Survey on the use of ICT in households and by individuals **2021** |
| **Contributor** | DG CNECT, DG JUST, DG JRC |
| **Format** | MS Word |
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| **Language** | EN |
| **Relation** | Model Questionnaire for the Survey on the use of ICT in households and by individuals **2021** |
| **Coverage** | **2021** |

**Version History**

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| --- | --- | --- | --- |
| **Version number** | **Date** | **Modified by** | **Comments** |
| 0.0 | 9/04/2019 | J. Tudek | First structure of the 2021 MQ |
| 0.1 | 2/05/2019 | J. Tudek | Second structure of the 2021 MQ |
| 0.2 | 16/05/2019 | J. Tudek | Third structure of the 2021 MQ |
| 0.3 | 12/06/2019 | J. Tudek | Fourth structure of the 2021 MQ |
| 0.4 | 18/06/2019 | J. Tudek | Fifth structure of the 2021 MQ |
| 0.5 | 03/07/2019 | J. Tudek | Sixth structure of the 2021 MQ |
| 0.6 | 05/09/2019 | J. Tudek | Seventh structure of the 2021 MQ for WG meeting October 2019 |
| 0.7 | 4/11/2019 | J. Tudek | Eight structure of the 2021 MQ for the Task Force meeting |
| 0.8 | 18/11/2019 | J. Tudek | Structure after November 2019 Task Force meeting |
| 0.9 | 21/11/2019 | J. Tudek | Structure for December written consultation of the ISS WG |
| 1.0 | 7/01/2020 | J. Tudek | Structure for January written consultation of the ISS WG |
| 1.1 | 27/01/2020 | J. Tudek | Structure for February 2020 ISS WG meeting |
| 1.2 | 03/01/2020 | J. Tudek | Final structure following February 2020 ISS WG meeting |
| 1.3 | 28/02/2020 | J. Tudek | Final structure after comments received after the ISS WG |

**2021**

**Model Questionnaire version 1.3 - Response burden**

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| **Module** | **Description** | **Mandatory variables** | | **Optional variables** |
| A | Access to Information and Communication Technologies | 3 | | 0 |
| B | Use of the internet | 22 | | 0 |
| C | Use of e-government | 9 | | 2 |
| D | Use of e-commerce | 62 | | 2 |
| E | E-skills | 17 | | 0 |
| F | Privacy and protection of personal data | 9 | | 1 |
| G | Socio-demographic background information | 14 | | 10 |
|  |  |  | |  |
| ***Total*** | ***Without socio-demographic background information*** | | ***122*** | ***5*** |
| ***Total*** | ***With socio-demographic background information*** | | ***136*** | ***15*** |

**Survey on the Use of ICT in Households and by Individuals**

**2021**

**Model Questionnaire version 1.3**

**\* Annual \*\* biennial \*\*\* triennial in MFHH**

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|  | **Module A: Access to Information and Communication Technologies** | | | |
| *Note:* This module is directed to the household and asks about the internet access at home by all members of the household regardless of the device (e.g. desktop computer, laptop, tablet, mobile or smartphone, smart devices etc.). | | | |
| **A1.** | **Do you or anyone in your household have access to the internet at home?**  (by any device) | Yes 🞎  -> go to A2 | No 🞎  -> go to B1 | Don't know  🞎  -> go to B1 |
| **A2.\*** | **What types of internet connections are used at home?[[1]](#footnote-1)**  *(tick all that apply)*  *Broadband connections\** | | | |
| **a)** Fixed broadband connections, e.g. DSL, ADSL, VDSL, cable, optical fibre, satellite, Wi-Fi | | | 🞎 |
| **b)** Mobile broadband connections (via mobile phone network, at least 3G, e.g. UMTS, using (SIM) card or USB key, mobile phone or smart phone as modem) | | | 🞎 |
|  | [-> Go to B1] | | |  |

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|  | **Module B: Use of the internet** | | | |
| Note: This module asks about your internet use at any location (home, work or other places) via any device (desktop computer, laptop, tablet, mobile or smart phone, smart devices etc.). | | | |
| **B1.\*** | **When did you last use the internet?**  *(Filter question)* | | | |
| **a)** Within the last 3 months | | 🞎 -> go to B2 | |
| **b)** Between 3 months and a year ago | | 🞎 -> go to C1 | |
| **c)** More than 1 year ago | | 🞎 -> go to G1 | |
| **d)** Never used it | | 🞎 -> go to G1 | |
| **B2.\*** | **How often on average did you use the internet in the last 3 months?**  *(tick one)* | | | |
| **a)** Every dayor almost every day | | 🞎 -> go to B2.1 | |
| **b)** At least once a week (but not every day) | | 🞎 -> go to B3 | |
| **c)** Less than once a week | | 🞎 -> go to B3 | |
| **B2.1.** | *Only for respondents who answered 'yes' to a) " Every day or almost every day " in question B2* | | | |
| **Did you use the internet several times during the day?** | YES 🞎 NO 🞎 | | |
| [-> go to B3] | | | |
| **B3.\*\*** | **On which of the following devices did you use the internet in the last 3 months?**  *(tick all that apply)* | | | |
| **a)** Desktop computer | | | 🞎 |
| **b)** Laptop | | | 🞎 |
| **c)** Tablet | | | 🞎 |
| **d)** Mobile phone or smart phone | | | 🞎 |
| **e)** Other devices (e.g. smart TV, smart speakers, game console, e-book reader, smart watch) | | | 🞎 |
| [-> go to B4] | | | |

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| **B4.** | **For which of the following activities did you use the internet (including via apps) in the last 3 months for private purpose?**  *(tick all that apply)*  ***Communication*** | | |
|  | **\* a)** Sending / receiving e-mails | 🞎 | |
| **\* b)** Making calls (including video calls) over the internet, for example, via Skype, Messenger, WhatsApp, Facetime, Viber, Snapchat | 🞎 | |
| **\* c)** Participating in social networks (creating user profile, posting messages or other contributions to Facebook, Twitter, Instagram, Snapchat, etc.) | 🞎 | |
|  | **d)** Using instant messaging, i.e. exchanging messages, for example, via Skype, Messenger, WhatsApp, Viber, Snapchat | 🞎 | |
|  | ***Access to information*** |  | |
|  | **\*\* e)** Reading online news sites / newspapers / news magazines | 🞎 | |
|  | **\*\* f)** Seeking health-related information (e.g. injuries, diseases, nutrition, improving health, etc.) | 🞎 | |
|  | **\*/\*\* g)** Finding information about goods or services | 🞎 | |
|  | ***Civic and political participation*** |  | |
|  | **\*\* h)** Expressing opinions on civic or political issues on websites or in social media (e.g. Facebook, Twitter, Instagram, YouTube) | 🞎 | |
|  | **\*\* i)** Taking part in online consultations or voting to define civic or political issues (e.g. urban planning, signing a petition**)** | 🞎 | |
|  | ***Professional life*** |  | |
|  | **\*\*\* j)** Looking for a job or sending a job application | 🞎 | |
|  | ***Other on-line services*** | | |
|  | **\* k)** Selling of goods or services via a website or app (e.g. eBay, Facebook Marketplace, shpock) | 🞎 | |
|  | **\* l)** Internet banking (including mobile banking) | 🞎 | |
|  | [-> go to B5 ] |  | |
| **B5.\*\*** | **Have you conducted either of the following learning activities over the internet for educational, professional or private purposes in the last 3 months?**  *(tick all that apply)* | | |
|  | **a)** Doing an online course | | 🞎 |
| **b)** Using online learning material other than a complete online course (e.g. audio-visual materials, online learning software, electronic textbooks, learning apps) | | 🞎 |
|  | [-> go to C1] | | |

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|  | **Module C: Use of e-government** | |
| For respondents who used the internet in the last 12 months – "Yes" to options a) or b) in question B1  Note:  *This module asks about electronic contacts via the internet with public authorities and some public services. Contacts through manually typed e-mails should be excluded.*  *Contact and interaction with public authorities and public services include websites concerning citizen obligations (e.g. tax declaration, notification of moving), rights (e.g. social benefits), official documents (e.g. ID card, birth certificate), public educational services (e.g. public libraries, information on the enrolment in schools or universities), public health services (e.g. services of public hospitals).* | |
| **C1.\*** | **Did you contact or interact with public authorities or public services over the internet for private purposes in the last 12 months for the following activities?**  *(tick all that apply)* | |
| **a)** Obtaining information from websites or apps | 🞎 |
| **b)** Downloading/printing official forms | 🞎 |
| **c)** Submitting completed forms online | 🞎 |
| [-> if 'no' to C1c), go to C2, otherwise go to D1] |  |
| **C2.\*** | **What were the reasons for not submitting completed forms to public authorities' websites or apps for private purposes in the last 12 months?**  *(tick all that apply or a))* | |
|  | **a)** I did not have to submit official forms at all | 🞎  -> if 'yes' to C2a), go to question D1; if 'no', go to b)-h) of question C2 |
|  | **b)** There was no such online service available | 🞎 |
|  | **c)** Lack of skills or knowledge (e.g. did not know how to use the website or it was too complicated to use) | 🞎 |
|  | **d)** Concerns about protection and security of personal data | 🞎 |
|  | **e)** Lack of electronic signature or electronic ID/ certificate (required for using the services) [national examples] or problems in using the electronic signature or electronic ID/ certificate **(optional)** | 🞎 |
|  | **f)** Unwillingness to pay online (e.g. due to fear of credit card fraud) or inability to pay online (e.g. due to lack of access to payment methods required) **(optional)** | 🞎 |
|  | **g)** Another person did it on my behalf (e.g. consultant, tax adviser, relative or family member) | 🞎 |
|  | **h)** Other reason | 🞎 |
|  | [-> go to D1] |  |

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|  | **Module D: Use of e-commerce** | | |
| For respondents who used the internet in the last 12 months – "Yes" to options a) or b) in question B1.  *Note:* The following questions concern buying for private use over the internet, either via a website or with an app. Include also buying from private persons in marketplaces (e.g. Airbnb, Facebook Marketplace, [national examples]). | | |
| **D1.\*** | **When did you last buy or order goods or services for private use over the internet?**  *(tick one)* | | |
| **a)** Within the last 3 months | 🞎 -> go to D2 | |
| **b)** Between 3 months and a year ago | 🞎 -> go to D14 | |
| **c)** More than 1 year ago | 🞎 -> go to D14 | |
| **d)** Never bought or ordered over the internet | 🞎 -> go to D14 | |
| **D2.\*** | **Did you buy any of the following goods via a website or app for private use in the last 3 months? Include online purchases from enterprises or private persons, including used goods.**  *(tick all that apply)* | | |
| **a)** Clothes (including sport clothing), shoes or accessories (e.g. bags, jewellery) | | 🞎 |
| **b)** Sports goods (excluding sport clothing) | | 🞎 |
| **c)** Children toys or childcare items (e.g. nappies, bottles, baby strollers) | | 🞎 |
| **d)** Furniture, home accessories (e.g. carpets or curtains) or gardening products (e.g. tools, plants) | | 🞎 |
| **e)** Music as CDs, vinyls etc. | | 🞎 |
| **f)** Films or series as DVDs, Blu-ray etc. | | 🞎 |
| **g)** Printed books, magazines or newspapers | | 🞎 |
| **h)** Computers, tablets, mobile phones or accessories | | 🞎 |
| **i)** Consumer electronics (e.g. TV-sets, stereos, cameras) or household appliances (e.g. washing machines) | | 🞎 |
| **j)** Medicine or dietary supplements such as vitamins (online renewal of prescriptions is not included) | | 🞎 |
| **k)** Deliveries from restaurants, fast-food chains, catering services | | 🞎 |
| **l)** Food or beverages from stores or from meal-kits providers | | 🞎 |
| **m)** Cosmetics, beauty or wellness products | | 🞎 |
| **n)** Cleaning products or personal hygiene products (e.g. toothbrushes, handkerchiefs, washing detergents, cleaning cloths) | | 🞎 |
| **o)** Bicycles, mopeds, cars, or other vehicles or their spare parts | | 🞎 |
| **p)** Other physical goods | | 🞎 |
| [-> go to D3] | |  |

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| **D3.\*/\*\*** | *Only for respondents who answered 'yes' to any item in D2*  **From whom did you buy the mentioned goods via a website or app in the last 3 months? Include online purchases from enterprises or private persons.**  (tick all that apply) | | |
| **a)** National sellers | 🞎 | |
| **b)** Sellers from other EU countries | 🞎 | |
| **c)** Sellers from the rest of the world | 🞎 | |
| **d)** Country of origin of sellers is not known | 🞎 | |
|  | [-> go to D4] |  | |
| **D4.\*\*** | *Only for respondents who answered ‘yes’ to any item in D2*  **Did you buy any of the mentioned goods from private persons via a website or app (e.g. on eBay, Facebook Marketplace, [*national examples])*?**  *(tick one)* | | |
| Yes | 🞎 | |
| No | 🞎 | |
|  | [-> go to D5] |  | |
| **D5.\*** | *Only for respondents who answered 'yes' to 'Within the last 3 months' in question D1*  **Did you buy or subscribe to any of the following via a website or app for private use in the last 3 months?**  *(tick all that apply)* | | |
| **a)** Music as a streaming service or downloads | | 🞎 |
| **b)** Films or series as a streaming service or downloads | | 🞎 |
| **c)** E-books, online-magazines or online-newspapers | | 🞎 |
| **d)** Games online or as downloads for smartphones, tablets, computers or consoles | | 🞎 |
| **e)** Computer or other software as downloads including upgrades | | 🞎 |
| **f)** Apps related to health or fitness (excluding free apps) | | 🞎 |
| **g)** Other apps (e.g. related to learning languages, travelling, weather) (excluding free apps) | | 🞎 |
|  | [-> go to D6] | |  |

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| **D6.\*** | *Only for respondents who answered 'yes' to 'Within the last 3 months' in question D1*  **Did you buy any of the following via a website or app for private use in the last 3 months?**  *(tick all that apply)* | | | |
| **a)** Tickets to sports events | 🞎 | | |
| **b)** Tickets to cultural or other events (cinema, concerts, fairs, etc.) | 🞎 | | |
| **c)** Subscriptions to the internet or mobile phone connections | 🞎 | | |
| **d)** Subscriptions to electricity, water or heating supply, waste disposal or similar services | 🞎 | | |
| **e)** Household services (e.g. cleaning, babysitting, repair work, gardening) (also when bought from private persons via e.g. Facebook Marketplace, [national examples]) | 🞎 | | |
| [-> go to D7] |  | | |
| **D7.\*\*** | *Only for respondents who answered 'yes' to e) in question D6*  **Did you buy any of the mentioned household services via a website or app from private persons (e.g. on Facebook Marketplace, [*national examples*])?**  *(tick one)* | | | |
| Yes | | 🞎 | |
| No | | 🞎 | |
| [-> go to D8] | |  | |
| **D8.\*/\*\*** | *Only for respondents who answered 'yes' to 'Within the last 3 months' in question D1*  **Did you buy any transport service via a website or app for private use in the last 3 months from:**  *(tick all that apply)* | | | |
| **a)** A transport enterprise e.g. local bus, train, flight ticket, taxi ride (e.g. [national examples], UBER[[2]](#footnote-2)) | | 🞎 | |
| **b)** A private person (e.g. [national examples]) | | 🞎 | |
|  | [-> Go to D9] | |  | |
| **D9.\*/\*\*** | *Only for respondents who answered 'yes' to 'Within the last 3 months' in question D1*  **Did you rent accommodation via website or app for private use in the last 3 months from:**  *(tick all that apply)* | | | |
|  | **a)** Enterprises such as hotels or travel agencies | | | 🞎 |
|  | **b)** A private person (e.g. Airbnb, [national examples]) | | | 🞎 |
|  | [-> go to D10] | | | |
| **D10.** | *Only for respondents who answered 'yes' to 'Within the last 3 months' in question D1*  **Did you buy any other services (excluding financial and insurance services) than those mentioned previously via a website or app for private use in the last 3 months? (optional)**  *(tick one)* | | | |
| Yes | | | 🞎 |
| No | | | 🞎 |
| [-> Go to D11] | | | |

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| **D11.\*** | | *Only for respondents who answered 'yes' to 'Within the last 3 months' in question D1*  **How many times have you bought goods or services over the internet for private use in the last 3 months?** | |
| \_\_\_\_\_\_\_\_\_\_ times (please provide an estimate) | |
| Or *(tick one)* | |
| 1-2 times | 🞎 |
| 3-5 times | 🞎 |
| 6-10 times | 🞎 |
| > 10 times | 🞎 |
| [-> go to D12] |  |
| **D12. \*** | | *Only for respondents who answered 'yes' to 'Within the last 3 months' in question D1*  **Estimate how much money you have spent in total on your purchases via a website or app for private use in the last 3 months.** | |
| \_\_\_\_\_\_\_\_\_\_ euro (or national currency converted in euro) | |
| Or *(tick one)* | |
| less than 50 euro | 🞎 |
| 50 to less than 100 euro | 🞎 |
| 100 to less than 300 euro | 🞎 |
| 300 to less than 500 euro | 🞎 |
| 500 to less than 700 euro | 🞎 |
| 700 to less than 1000 euro | 🞎 |
| 1000 euro and more | 🞎 |
| Don't know | 🞎 |
| [-> go to D13] |  |
| **D13.\*/**  **\*\*** | *Only for respondents who answered 'yes' to ‘Within the last 3 months’ in question D1*  **Did you encounter any of the following problems when buying via a website or with an app in the last 3 months?**  *(tick all that apply or j)* | | |
|  | **a)** Website was difficult to use, or it worked unsatisfactorily (too complicated, confusing, poorly functioning technically etc.) | | 🞎 |
|  | **b)** Difficulties in finding information concerning guarantees or other legal rights | | 🞎 |
|  | **c)** Speed of delivery slower than indicated | | 🞎 |
|  | **d)** Final costs higher than indicated (e.g. unexpected transaction fees or unjustified guarantee fees) | | 🞎 |
|  | **e)** Wrong or damaged goods/services delivered | | 🞎 |
|  | **f)** Problems with fraud encountered (e.g. no goods/services received at all, misuse of credit card details, etc.) | | 🞎 |
|  | **g)** Complaints and redress were difficult or no satisfactory response after complaint | | 🞎 |
|  | **h)** Foreign retailer did not sell to my country | | 🞎 |
|  | **i)** Other | | 🞎 |
|  | **j)** I have not encountered any problem | | 🞎 |
|  | [-> go to D14] | |  |

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| **D14.** | *Only for respondents who answered 'yes' to ‘Within the last 3 months’ in question B1, otherwise go to D15*  **Did you carry out any of the following via a website or app for private purposes in the last 3 months?**  *(tick all that apply)* | |
| **a)** Buy insurance policies, including travel insurance, also as a package together with e.g. a plane ticket | 🞎 |
| **b)** Take a loan, mortgage or arrange credit from banks or other financial providers | 🞎 |
| **c)**  Buy or sell shares, bonds, units in funds or other financial assets | 🞎 |
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| **D15.\*/ \*\*** | *Only for respondents who answered ‘yes’ to ‘Between 3 months and a year ago’ or ‘yes’ to ‘More than 1 year ago’ or ‘yes’ to ‘Never bought or ordered over the internet’ in question D1 and who answered ‘yes’ to B1a)*  **What were the reasons for not buying anything via a website or app in the last 3 months?** | |
| *(tick all that apply)* | |
| **a)** Prefer to shop in person, like to see product, loyalty to shops, force of habit | 🞎 |
| **b)** Perceived difficulty of ordering online (concerns about sufficiency of skills) | 🞎 |
| **c)** Concerns about cost of delivery of goods | 🞎 |
|  | **d)** Concerns about reliability or speed of delivery | 🞎 |
|  | **e)** Payment security or privacy concerns | 🞎 |
|  | **f)** Concerns about returning goods, complaints/ reimbursement | 🞎 |
|  | **g)** Foreign retailer did not sell to my country **(optional)** | 🞎 |
|  | **h)** There was no need to buy online in the last 3 months | 🞎 |
|  | **i)** Other | 🞎 |
|  | -> for respondents who answered 'yes' to ‘Within the last 3 months’ in question B1 -> go to E1; otherwise go to G1 |  |

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|  | **Module E: E-skills** | |
| For respondents who used the internet in the last 3 months – "Yes" to option a) in question B1  Note: The questions concern activities done for educational, professional or private purposes, via any device (e.g. desktop computer, laptop, tablet, mobile or smart phone, smart devices etc.). | |
| **E1.**\*/\*\* | **Which of the following activities have you carried out in the last 3 months?**  *(tick all that apply)* | |
| 1. Copying or moving files (e.g. documents, data, images, video) between folders, devices (e.g. via e-mail, Messenger, WhatsApp, USB, cable) or on the cloud | 🞎 |
| 1. Downloading or installing software or apps | 🞎 |
| 1. Changing settings of software, app or device (e.g. adjusting language, colours, contrast, text size, toolbars/menu) | 🞎 |
| [-> go to E2] |  |
| **E2.**\*/\*\* | **Which of the following software related activities have you carried out in the last 3 months?**  *(tick all that apply)* | |
| **a)** Using word processing software | 🞎 |
|  | 1. Creating files (e.g. document, image, video) incorporating several elements, e.g. text, picture, table, chart, animation, sound | 🞎 |
|  | **c)** Using spreadsheet software | 🞎 |
|  | *if 'yes' to c)* | |
|  | **c1)** Using advanced features of spreadsheet software (functions, formulas, macros, Visual Basic) to organise, analyse, structure or modify data | 🞎 |
| **d)** Editing photos, video or audio files | 🞎 |
| **e)** Writing code in a programming language | 🞎 |
|  | [-> go to E3 ] |  |

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| **E3.\*/\*\*** | **Have you seen information or content (e.g. videos, images) that you considered untrue or doubtful on internet news sites or social media (e.g. Facebook, Instagram, YouTube, Twitter) in the last 3 months?**  *(tick one)* | | |
| Yes | 🞎 | |
| No | 🞎 | |
|  | [if ‘Yes’-> go to E4; if ‘No’ -> go to F1] |  | |
| **E4.\*/\*\*** | *Only for respondents who answered 'yes' to question E3*  **Have you checked the truthfulness of the information or content you found on internet news sites or social media in the last 3 months?**  *(tick one)* | | |
| Yes | | 🞎 |
| No | | 🞎 |
|  | [if ‘Yes’-> go to E5; if ‘No’ -> go to E6] | |  |
| **E5.\*/\*\*** | *Only for respondents who answered 'yes' to question E4*  **How did you check truthfulness of the information or content found on the internet?**  *(tick all that apply)* | | |
| 1. Checking the sources or finding other information on the internet (e.g. other news sites, Wikipedia etc.) | | 🞎 |
| 1. Following or taking part in discussion on the internet regarding the information | | 🞎 |
|  | 1. Discussing the information offline with other persons or using sources not on the internet | | 🞎 |
|  | [-> go to F1] | |  |
| **E6.\*/\*\*** | *Only for respondents who answered 'no' to question E4*  **Why did you not check truthfulness of the information or content found on the internet?**  *(tick all that apply)* | | |
| 1. You already knew that information, content or source was not reliable | | 🞎 |
| 1. Lack of skills or knowledge (e.g. Did not know how to check information on the internet or it was too complicated to do) | | 🞎 |
| 1. Other reasons | | 🞎 |
|  | [-> go to F1] | |  |

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|  | **Module F: Privacy and protection of personal data** | | | |
| For respondents who used the internet in the last 3 months – "Yes" to option a) in question B1  *Note:* The following questions concern the provision and protection of personal data for activities carried out over the internet for any private or work-related purpose, using websites or apps. | | | |
| **F1.\*/\*\*** | **Have you carried out any of the following to manage access to your personal data (e.g. name, date of birth, identity card number, contact details, credit card number, photos, geographical location) on the internet in the last 3 months?**  *(tick all that apply)* | | | |
| **a)** Read privacy policy statements before providing personal data | | 🞎 | |
|  | **b)** Restricted or refused access to your geographical location | | 🞎 | |
|  | **c)** Limited access to profile or content on social networking sites or shared online storage | | 🞎 | |
|  | 1. **d)** Refused allowing the use of personal data for advertising purposes | | 🞎 | |
|  | **e)** Checked that the website where you provided personal data was secure (e.g. https sites, safety logo or certificate) | | 🞎 | |
|  | **f)** Asked websites or search engines administrator or provider to access the data they hold about you to update or delete it | | 🞎 | |
|  | [-> go to F2] | |  | |
| **F2.\*/\*\*** | **Did you know that cookies can be used to trace movements of people on the internet, to make a profile of each user and service them tailored ads?**  *(tick one)* | | |
| Yes | 🞎 | |
| No | 🞎 | |
|  | [-> go to F3] |  | |
| **F3.\*/\*\*** | **Have you changed the settings in your internet browser to prevent or limit cookies on any of your devices?**  *(tick one)* | | |
| Yes | 🞎 | |
| No | 🞎 | |
|  | [-> go to F4] |  | |
| **F4.** | **Are you concerned with your online activities being recorded to provide you with tailored advertising? (optional)**  *(tick one)* | | |
| Yes, very concerned | 🞎 | |
| Yes, somehow concerned | 🞎 | |
|  | No, I’m not concerned | 🞎 | |
|  | [-> go to F5] |  | |
| **F5.\*/\*\*** | **Do you use software that limits the ability to track your activities on the internet on any of your devices?**  *(tick one)* | | |
| Yes | 🞎 | |
| No | 🞎 | |
|  | [-> go to G1] |  | |

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| **Module G: Socio-demographic background information** | | | |
| **DEMOGRAPHY** | | | |
| **G1.** | **Age in completed years** | | |
|  | Year of birth | 🞎🞎🞎🞎 | |
|  | Passing of birthday at the reference date | Yes  🞎 | No  🞎 |
|  | Reference date[[3]](#footnote-3) | (DD / MM / YYYY) | |
| **G2.** | **Sex** | Male  🞎 | Female  🞎 |
| **CITIZENSHIP AND MIGRANT BACKGROUND** | | | |
| **G3.** | **Country of birth**  *Country of usual residence of the individual’s mother at the time of the delivery, according to the current national boundaries (and not according to the boundaries in place at the time of birth)* | 🞎🞎 or other …………..………….  SCL GEO code[[4]](#footnote-4) or **“Foreign-born but country of birth unknown”** | |
| **G4.** | **Country of main citizenship** | 🞎🞎 or other …………..………….  SCL GEO code4, “**Stateless”** or **“Foreign citizenship but country unknown”** | |

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| **EDUCATION ATTAINMENT AND BACKGROUND** | | | |
| **G5.** | **Educational attainment level** (highest level of education successfully completed) according to the International Standard Classification of Education (ISCED 2011):  *(tick only one)* | | |
|  | 🞎 At most lower secondary education | | *[ISCED 0, 1 or 2]* |
|  |  | 🞎 No formal education [ ISCED 0 ] |  |
|  |  | 🞎 Primary education [ ISCED 1 ] |  |
|  |  | 🞎 Lower secondary education [ ISCED 2 ] |  |
|  | 🞎 Upper secondary and post-secondary non-tertiary education | | *[ISCED 3 or 4]* |
|  |  | 🞎 Upper secondary education [ ISCED 3 ] |  |
|  |  | 🞎 Post-secondary non-tertiary education [ ISCED 4 ] |  |
|  | 🞎 Tertiary education | | *[ISCED 5, 6, 7 or 8]* |
|  |  | 🞎 Short-cycle tertiary education [ ISCED 5 ] |  |
|  |  | 🞎 Bachelor’s or equivalent level [ ISCED 6 ] |  |
|  |  | 🞎 Master’s or equivalent level [ ISCED 7 ] |  |
|  |  | 🞎 Doctoral or equivalent level [ ISCED 8 ] |  |

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| **LABOUR MARKET PARTICIPATION** | | |
| **MAIN ACTIVITY STATUS (Employment situation)** | | |
| **G6.** | **Main activity status (self-defined)**  *(tick only one)* | |
|  | Employed | 🞎 |
|  | Unemployed | 🞎 |
|  | Retired | 🞎 |
|  | Unable to work due to a long–standing health problems | 🞎 |
|  | Student, pupil (not in the labour force) | 🞎 |
|  | Fulfilling domestic tasks | 🞎 |
|  | Compulsory military or civilian service (if applicable) | 🞎 |
|  | Other | 🞎 |
| **ELEMENTARY JOB CHARACTERISTICS and CAREER CONTINUITY AND BREAKS** | | |
| **G7.** | *Only for respondents who answered “yes” to “employed” in question G6*  **Status in employment in the main job**  *(tick only one)* |  |
|  | Self-employed person with employees | 🞎 |
|  | Self-employed person without employees | 🞎 |
|  | Employee | 🞎 |
|  | Family worker (unpaid) | 🞎 |
| **G8.** | *Only for respondents who answered “yes” to “employed” in question G6*  **Full- or part-time main job (self-defined) (OPTIONAL)**  *(tick only one)* | |
|  | Full-time job | 🞎 |
|  | Part-time job | 🞎 |
|  |  |  |
| **G9.** | *Only for respondents who answered “yes” to “employee” in question G7*  **Permanency of main job (OPTIONAL)**  *(tick only one)* |  |
|  | Permanent job | 🞎 |
|  | Fixed-term contract | 🞎 |

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| **G10.** | *Only for respondents who answered “yes” to “employed” in question G6*  **Economic activity** **of the local unit for the main job (OPTIONAL)**  *(tick only one)* | | |
|  | **A** | Agriculture, Forestry and Fishing | 🞎 |
|  | **B** | Mining and Quarrying | 🞎 |
|  | **C** | Manufacturing | 🞎 |
|  | **D** | Electricity, Gas, Steam and Air Conditioning Supply | 🞎 |
|  | **E** | Water supply; sewerage, waste management and remediation activities | 🞎 |
|  | **F** | Construction | 🞎 |
|  | **G** | Wholesale and retail trade; repair of motor vehicles and motorcycles | 🞎 |
|  | **H** | Transportation and Storage | 🞎 |
|  | **I** | Accommodation and Food Service Activities | 🞎 |
|  | **J** | Information and Communication | 🞎 |
|  | **K** | Financial and Insurance Activities | 🞎 |
|  | **L** | Real Estate Activities | 🞎 |
|  | **M** | Professional, Scientific and Technical Activities | 🞎 |
|  | **N** | Administrative and Support Service Activities | 🞎 |
|  | **O** | Public Administration And Defence; Compulsory Social Security | 🞎 |
|  | **P** | Education | 🞎 |
|  | **Q** | Human Health and Social Work Activities | 🞎 |
|  | **R** | Arts, Entertainment and Recreation | 🞎 |
|  | **S** | Other Service Activities | 🞎 |
| **G11.** |  | *Only for respondents who answered “yes” to “employed” in question G6*  **Occupation in the main job** | |
|  |  | < description >  <*Transmission of all 2-digit ISCO-08 occupations mandatory. In addition, transmission of: ICT professional/ Non-ICT professional; Manual worker/Non-manual worker*> | 🞎🞎  SCL ISCO-08 2, digits code |

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| **LOCALISATION** | | | | | | |
| **G12.** | **Region of Residence** | | | < description > | | ***NUTS 1*** |
| **G13.** | **Region of Residence** | | | < description > | | ***NUTS 2* OPTIONAL** |
| **G14.** | **Geographical location**  *(tick only one)* | | | | |  |
|  | Less developed region | | | | | 🞎 |
|  | Transition region | | | | | 🞎 |
|  | More developed region | | | | | 🞎 |
| **G15.** | **Degree of urbanisation**  *(tick only one)* | | | | |  |
|  | Cities (Densely populated area) | | | | | 🞎 |
|  | Towns and suburbs (Intermediate density area) | | | | | 🞎 |
|  | Rural areas (Thinly populated area) | | | | | 🞎 |
| **HOUSEHOLD COMPOSITION** | | | | | | |
| **G16.** | | **Total number of members in the household**  **(household size)** | | | <\_\_> | |
|  | | of which: **OPTIONAL** | | |  | |
|  | | Number of persons aged from 16 to 24 | | | <\_\_> | |
|  | |  | of which: **OPTIONAL** | |  | |
|  | |  | Number of students | | <\_\_> | |
|  | | Number of persons aged 25 to 64 | | | <\_\_> | |
|  | | Number of persons aged more than or equal to 65 | | | <\_\_> | |
| **G17.** | | ***of which,* number of children under 16:**  of which: **OPTIONAL** | | | <\_\_> | |
|  | | Number of children aged from 14 to 15 | | | <\_\_> | |
|  | | Number of children aged from 5 to 13 | | | <\_\_> | |
|  | | Number of children aged less than or equal to 4 | | | <\_\_> | |

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| --- | --- | --- |
| **TOTAL MONTHLY HOUSEHOLD INCOME** | | |
| **G18.** | **Household income:**  **(total average net current monthly income)** | <\_\_\_\_\_\_\_\_\_\_\_> <national currency> or income bands  To be transmitted in one of the five equivalised income quintiles’ groups  (for more information regarding the mode of collection of this variable, see methodological manual) |
| **INTERVIEW DURATION** | | |
| **G19.** | **Interview duration** | <\_\_ \_\_ \_\_> min |
|  | **Disclaimer:** *References to third-party brands, products and trademarks are for the sake of clarification and are not intended to promote the use of such products* | |

1. *The wording of the question can be adjusted, if the country asked only the broadband connection questions in the past. Imputation of the variable must follow the provisions of the Commission implementing Regulation specifying the technical items of the dataset, establishing the technical formats for transmission of information and specifying the detailed arrangements and content of the quality reports on the organisation of a sample survey in the use of information and communication technologies domain for reference year 2021 in accordance with Regulation (EU) 2019/1700 of the European Parliament and of the Council.* [↑](#footnote-ref-1)
2. *"UBER" is to be mentioned in the list of examples only in countries where UBER offers its services in a way, which can be assimilated to a taxi service.* [↑](#footnote-ref-2)
3. *The reference date is the time of the first interview (DD/MM/YYYY).* [↑](#footnote-ref-3)
4. *The list of countries is defined according to the Eurostat Standard Code list (SCL) GEO:*[*http://ec.europa.eu/eurostat/ramon/nomenclatures/index.cfm?TargetUrl=LST\_NOM\_DTL&StrNom=CL\_GEO&StrLanguageCode=EN&IntPcKey=&StrLayoutCode=HIERARCHIC*](http://ec.europa.eu/eurostat/ramon/nomenclatures/index.cfm?TargetUrl=LST_NOM_DTL&StrNom=CL_GEO&StrLanguageCode=EN&IntPcKey=&StrLayoutCode=HIERARCHIC) *(English version)* [↑](#footnote-ref-4)